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[www.nwec.com](http://www.nwec.com)

January 1, 2016

**Important Information for Water Heater Radio Control Switch (RCS) Program Participants**

North Western Electric Cooperative's current RCS Program offers rebates and monthly bill credits to those members who allow a RCS to be installed in their homes. We want all our members to be aware that due to advances in water heater technology, some changes to our program are necessary.

If you are participating in our RCS program and you are not planning to replace your water heater, then you will not see any changes. If, however, you need to replace your current water heater then these changes may affect your participation in our program.

Water heater manufacturers are producing units that are more energy efficient. The newest water heater technology incorporates digital controls which allow the homeowner to program the run time and temperature of the water heater units based on their individual needs. Unfortunately, your Cooperative has become aware of a potential conflict when these digital control type water heaters are connected in conjunction with our RCS.

**If you will be installing a water heater with digital controls the RCS must be removed prior to the water heater being energized. Contact our office at (419) 636-5051 to schedule an appointment for the free removal of your RCS.**

**Rebates/Credits**

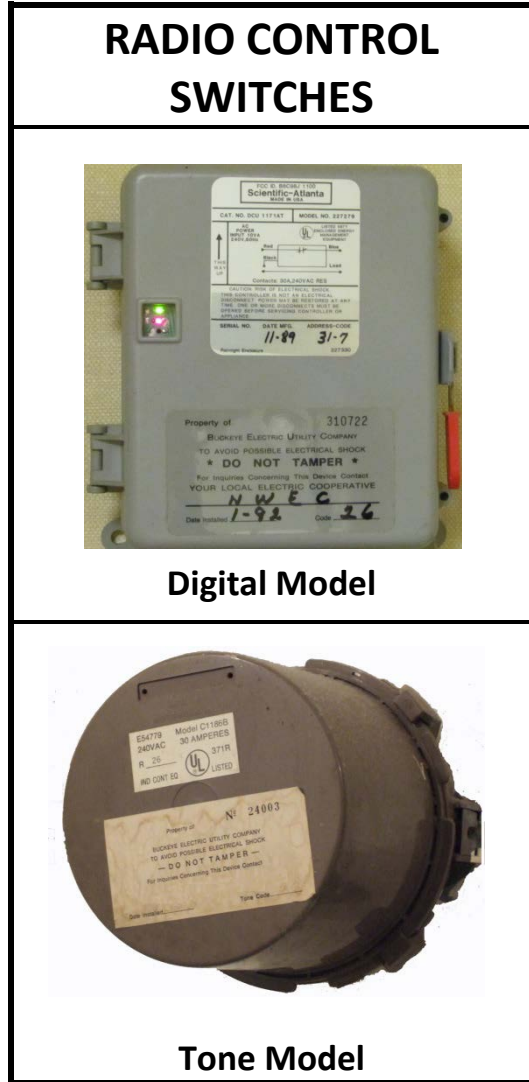
North Western Electric Cooperative encourages you to purchase the most energy efficient model of electric water heater that fits your needs. We will continue to offer our members a **\$250 rebate** for those units that meet certain efficiency and capacity criteria, regardless if it is a standard unit or one with digital controls.

As a part of the RCS program, a monthly bill credit of \$3 is given to all members who have a RCS installed in their home on a qualifying water heater. Those members who choose to purchase a water heater **with** the digital controls will no longer be eligible for the monthly bill credit since the RCS will need to be removed. Those members who choose to purchase a water heater **without** the digital controls will be eligible to receive the monthly bill credit.

Thank you for your continued support of the water heater and RCS program. Saving energy benefits everyone.

Please visit our website, [www.nwec.com](http://www.nwec.com) or contact our office Monday - Friday from 7 am to 4 pm at (419) 636-5051 to learn more about the program.

There are two types of radio control switches that could be installed in your home. We have included photos of both along with an example of a water heater with digital controls for reference.



If you have any questions regarding this notice, please call the office at **(419) 636-5051**, Monday - Friday from 7 a.m. to 4 p.m.